

Data Management and Supply Chain Management Professional

Experienced Manager who can lead teams to deliver results in complex changing environments. Possesses practical knowledge of data management practices and processes with experience in MDM and Data Governance. Operates with urgency and focus to reduce costs and deliver operational efficiencies in Data Management and SCM. Core competencies include:

Data Management ♦ Reporting Solutions ♦ Data Governance ♦ MDM ♦ e-business/B2B
Supply Chain Management ♦ Asset Management ♦ Operations Management and Design

PROFESSIONAL EXPERIENCE

Canadian Pacific Railway: Calgary, Alberta

Manager, Data Management Enterprise Information Management, 11/2014- 10/2015

Manage team of IT professionals providing 7/24 support for Enterprise and Corporate Data Warehouses, Informatica ETL services, Business Objects Reporting and Data Analysis

- Deliver executive requested changes to key operational reporting, clarifying complex business requirements, testing, communication and execution without error.
- Vigorous Problem Management and RCA to ensure all failures are investigated and gaps closed
- Launched new Metadata Management tool providing data lineage analysis, Data Dictionary and Business Glossary. Enables effective impact analysis of proposed enhancements, production break/fix solution impacts and decommissioning efforts.
- Lead a data warehouse decommissioning effort to eliminate superfluous data and records
- Created Data Governance documents for Business Objects and Qlikview reporting
- Develop control measures specific to Data Management to support IS Risk and Controls

Director, Data Governance Enterprise Information Management, 07/2012- 10/2014

Manage teams delivering Corporate Reporting, ECM, GIS spatial data and SADB data management.

- Created capital planning documents to deliver corporate GIS services and Enterprise Content Management Open Text solution to replace legacy content management platforms
- Rationalized BI reporting in transition from legacy mainframe to a new Vblock environment
- Maintenance of key data elements in the Subject Area data Bases (SADB) that enables the sharing of key data used in multiple railway operation applications

Manage team of MDM Managers, Specialists and contractors delivering Data Services

- Developed Master Data Management and Data Governance Strategies for SAP and Non-SAP
- Delivery of Business Object data Services for multiple in flight SAP projects

Manager, eChannel Services and Reporting, Service Management, 4/2010-06/2012

Lead eChannel team providing customer support for on line applications and EDI development projects.



- Deliver waybill, transportation and accounting EDI solutions (204, 204LT, 214, 322 ,404, 410 and 417's) for key Intermodal customers
- Deliver daily customer reporting solutions- create manually and then automate when possible to deliver FTE reductions

Customer Services Manager Bulk, 10/2009- 3/2010

Coach front line Customer service representatives in Bulk and Energy, escalation and problem resolution management.

Manager Automotive- Car Management, 07/2008-10/2010

Manage team of Auto CSAR's and Auto EC's providing pipeline and reporting services for automotive customers.

Fleet Manager– Car Management, 01/2004- 07/2008

Tactical Management of Covered Hoppers and Open Tops ensuring proper car fleet distribution executed to meet customer demand while delivering to asset management budget. Identify and action car dwell, manage car storage, car cleaning and execute fleet transition strategies to meet monthly fleet requirements by individual line of business for bulk franchise (grain, potash, coal). Key Achievements:

- Launch accelerated restencil program at major yards increasing car hire revenue to CP
- Logistics for contractor grain end sill car cleaning program at Calgary and Moose Jaw. Cleaning reduces attractants and risk to wildlife in National parks. Received Ingenuity Award recognition.
- Deliver sign off on network benefits of gate repairs justifies long term Transport Canada grain car fleet modernization program and lease
- Reduction of \$2M in Alternate Use costs vs. 2005 budget and 2004 actual. Further \$1M reduction in AU costs in 2006 vs. 2005.
- Establish processes for the payment of outstanding Transport Canada and CWB Demurrage
- Lead joint CPR/EVCC Coal Carry back team researching potential car coatings designed to improve yield and productivity

Commercial Product Design Manager– Grain and Sulphur, 01/2001- 01/2004

Bulk Train design for Canadian Grain, US Grain and Sulphur shipments as part of Integrated Operating Plan (IOP)

Key Achievements:

- Optimization of Grain in IOP results in operational cost savings- fewer train starts
- Grain Review to Address Fall Peak achieves Senior Executive consensus- managing capacity constraints
- Establishment of a cross functional US Grain team, produce metrics and chair weekly call to balance commercial priorities under strain of capacity and operating challenges- improving communication and planning

Manager, Operations Service Design, Field Ops NMC, 06/1998-01/2001

Designed train operating plan for the Chicago/ St. Paul Service Area; Member of two strategy projects investigating economic benefits of shared railway assets

Corridor Manager Soo District, Field Ops NMC, 03/1998- 06/1998

Direct corridor train operations of Chicago and St. Paul Service Area's including work block train staging plan,

Operations Manager Soo District, Field Ops NMC, 08/1997-03/1998

Operational resource planning to optimize crew resources, on time train performance and scheduling of train lifts, set-offs in accordance with commercial priorities.

Locomotive Distributor Specialist, Field Ops, 02/1996-07/1997

Tactical management and distribution of locomotive power across assigned territory to meet future demand forecasts at multiple locations.

Canadian Pacific Railway: Winnipeg, Manitoba**Facilitator, Quality Support, Operations 01/1995-02/1996**

Provided facilitation and TQM leadership to quality improvement teams in Customer Service, Engineering Services, Commercial and Transportation.

Rail Traffic Controller (RTC) , Transportation 1987- 01/1995

RTC on Brandon, Winnipeg and Lakehead Divisions. Responsible to provide proper signals and instructions (Train Control) to manage the movement of trains and crews across various territories and shifts in accordance with operating rules and guidelines.

EDUCATION

Master of Arts in Economics
University of Manitoba, Winnipeg, MB 1984

P Log. Certification, March 2009

TECHNICAL SKILLS

- **Proficient in Microsoft Office Suite: Excel, Word, Power Point, Visio**

